

Ebenezer Counseling CoronaVirus Plans and Policies 6.2

Ebenezer Counseling Services is open for In-office / In-Person therapy. We are also able to conduct Tele-Health internet-based therapy as needed within the State of Tennessee. If you are out-of-state, we would need the permission of your state board to conduct Tele-Health across state lines. Therapists, staff, and clients take responsibility for their own decision about entering the ECS offices knowing that entering any office or building with other people increases their risk of contracting COVID-19 or other illnesses.

At Ebenezer, we ask that if you are unvaccinated, please wear a mask in our indoor public spaces. If you are vaccinated, you do not need to wear a mask, but you may if you want to. We will not be asking whether or not you are vaccinated. You can speak with your therapist about mask wearing in session. Our staff are not required to wear masks, but they are free to as well if they wish. Please follow the following recommendations as well.

- (1) If you have flu-like symptoms, a fever, other CDC identified symptoms, or just feel sick, then please stay at home, call our office, and schedule Tele-Health appointments with your therapist.
- (2) Continue to maintain distance from others in the office. Try not to sit immediately next to others unless you are with a family member. Utilize the two waiting rooms at our West office and the extra seating in the hallway at Cherokee Mills.

You are free to ask your therapist to conduct Tele-Health sessions. Because these transmissions are not fully secure, clients will need to sign the Informed Consent Form for Internet Assisted Counseling giving permission to conduct sessions under these conditions. This form can be found on our website at www.ebenezercounseling.com or can be requested from staff or therapists in the office. Before or upon completion of Tele-Health sessions, clients will call ECS (865 670-0988) to speak with staff about scheduling and to make payment.